

POLICIES

RETAIL SALES: All retail sales will be shipped UPS COD cashier's check or money order; Visa, Mastercard, American Express & Discover accepted. Credit card orders will be shipped to the credit card billing address only.

DEALER SALES: All dealers must first be approved as a dealer to qualify for a dealer discount. To qualify, call TDR for a dealership application. No dealer pricing will be given until application has been approved

SHIPPING: All orders are shipped UPS unless another carrier is specified by the customer. COD fees, shipping charges & insurance will be billed to the customer.

INTERNATIONAL ORDERS: All International orders must be prepaid in US funds by bank wire transfer or credit card & will incur a \$15 service fee.

BACK ORDERS: TDR does not hold any back orders unless the customer requests it.

MINIMUM ORDERS: There is no minimum order requirements.

DAMAGES: All goods are inspected & are carefully packed when shipped. Shipping damage claims must be made with the carrier. All boxes & cartons must be kept for inspection by the shipping center. All claims must be made to the carrier within 24 hours.

WARRANTY: All products are sold as is with no warranty expressed or implied on any product. Any manufacturer defect will be dealt with on a one on one basis. Any warranties of product we sell should be taken up with the manufacturer. There is no warranty on hi-performance parts & products.

RETURNS: No returns accepted without prior request & must be made within 10 days of invoice. All returned parts must be new, unused, reusable condition & in the original packaging. Shipping charges are not refundable. There will be a 10% restocking fee on returned parts. Electrical parts can not be returned.

PRICES SUBJECT TO CHANGE WITHOUT NOTICE